



Answering The Call During **SANDY'S WRATH**

Water water everywhere, but not a drop to drink!

Your Neighborhood Water District Does It Best!
(516) 249-3330 • www.sfwater.com

When Hurricane Sandy slammed into Long Island, it caused unprecedented devastation and multiple emergencies. SEMO, the NY State Office of Emergency Management and the American Red Cross had an emergency of their own – getting water to the desperate thousands in the Rockaways. The SFWD snapped into action to supply fresh water for residents, electrical workers, and others who were helping in the tremendous relief effort.

Our plants were without electricity, but through good planning, our generators were working at full capacity. There was no interruption in water supply to SFWD residents, and we initiated an action plan to get water to those who needed it immediately.

Early Tuesday morning, November 6, SFWD volunteers met SEMO personnel at Republic Airport. The joint task force escorted a 5,500-gallon tanker truck to SFWD Plant #1 on Langdon Road. Our crew worked to clean and sanitize the truck, filled it with water, and in less than 24 hours, thousands of people in Queens had SFWD water on hand.

The Board of Commissioners commented, "Hurricane Sandy was a devastating storm that changed the lives of many. We're proud of our staff for volunteering their time. Many had no electricity or heat themselves, but they got out of bed and worked around the clock. Every crew member stepped up and did his or her part to help our neighbors who had even greater needs."

We are pleased to add that we have been notified that FEMA will reimburse the District for all costs related to these relief efforts.



South Farmingdale Water District employees volunteer to deliver water to Hurricane Sandy emergency response teams.



A Message From The Superintendent Charles Prucha

Welcome to South Farmingdale Water District's Fall Newsletter. As we prepare for winter, I'd like to extend a message to our consumers as we continue to send our thoughts and prayers to anyone affected by Hurricane Sandy.

Our staff worked around the clock for days on end keeping our water supply up and running without interruption during and after the storm, ensuring that our consumers would have clean and safe water to drink at all times. Although power outages impacted several plants and facilities, a series of emergency backup generators kept the District water supply pumping on a normal schedule. As a result, there were no interruptions to your water.

Keep safe, stay warm and remember to turn off the water to the outside of your home and keep outdoor valves open so your pipes won't freeze.



Keep A Clear Path To Your **HYDRANTS**

Mother Nature seems to be on the warpath in the last few years so being prepared for bad weather is a must. An accumulation of snow and ice can bury fire hydrants, thus slowing firefighters and emergency personnel or preventing them from seeing the hydrants.

In the interest of public safety, please help keep fire hydrants clear of snow or any other debris because every second counts during a fire. There are over 1,200 hydrants throughout the District, so if you see one covered, do your part and clear a path or report it to the SFWD.



No Tax Increase for the 4th Consecutive Year!

Continuing to Deliver High Quality Water at Below the National Average

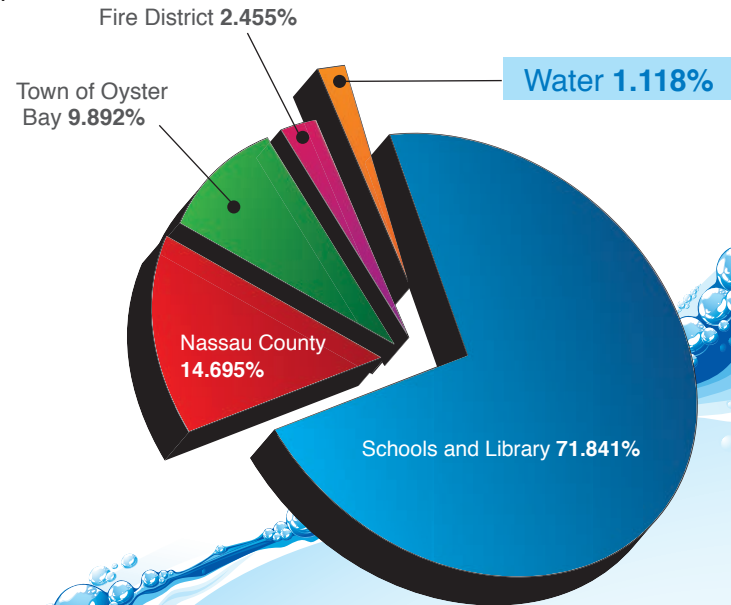
Currently, water represents the smallest regular utility cost of all. And the SFWD Board of Water Commissioners appreciates that in these uncertain economic times, no one needs higher tax rates. "So we work harder to be more efficient," noted the Board of Commissioners. "That's why there has been no tax increase in four years."

The District runs a fiscally sound operation and is held accountable to you, our consumers. Because it is a local government and non-profit entity, rates are set by actual operational expenses. The District is not motivated by profit.

SFWD is dedicated to maintaining the highest quality of water at the lowest price possible...and the facts are simple: Unlike private water utilities, our water rates are about 2% below the national average*, and water tax is less than 1.2% of a consumer's total tax bill.

To that end, the District ensures public health and safety, actively promotes the conservation of our most precious resource, cooperates with all local and NYS authorities, and pledges to fulfill this mission even in the most uncertain of economic times. The District stands ready to provide the highest level of customer service, 24 hours a day, 7 days a week, 365 days a year.

“Our water rates are about 2% below the national average*, and water tax is less than 1.2% of a consumer's total tax bill.”



*Source: American Water Works Association



South Farmingdale Water District
40 Langdon Rd., P.O. Box 3319
Farmingdale, NY 11735

PRESORT
FIRST CLASS
U.S. POSTAGE
PAID
FARMINGDALE, NY
PERMIT NO. 70

BOARD OF WATER COMMISSIONERS

Ralph Atoria - *Chairman*

John Hirt - *Treasurer*

Gary Brosnan - *Secretary*

Leonard Constantinopoli - *Business Manager*

Charles Prucha - *Superintendent*

(516) 249-3330 • www.sfwater.com

*Produced by Progressive Marketing Group, Inc.
www.pmgstrategic.com*

**Don't Forget
to**



Tuesday • December 11, 2012
4:00 p.m. – 9:00 p.m.

Where: North Massapequa Fire Department
1000 North Broadway • Massapequa, NY 11758

South Farmingdale Fire Department
819 South Main Street • South Farmingdale, NY 11735

For more information, visit our website at: www.sfwater.com