

From the TAP

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A Publication of the South Farmingdale Water District
(516) 249-3330 / www.sfwater.com / Your Neighborhood Water District Does It Best!

VIGILANCE DURING CRISIS

SFWD responds to COVID-19 pandemic

The unprecedented spread of the coronavirus has put the South Farmingdale Water District on the front lines as an essential service. We have adhered to the conditions of the state of emergency and addressed the situation with procedures and processes for the public's well-being and the safety of our workforce.

Important Information For Our Consumers:

1. The virus is not waterborne. Your water quality is not affected. Water flow, water pressure and water services have not been interrupted by this crisis. As a result, there is no need to stockpile bottled water.
2. For the health and well-being of our consumers, our office is closed to the general public.
3. Our staff works more than six feet away from one another, and we continually clean and disinfect our offices and common areas.
4. Board meetings are now conducted virtually on the last Tuesday of each month until further notice.
5. For the protection of our consumers, District workers will not enter any home unless there is a water emergency.



SFWD Water Plant Operator Greg James performing daily rounds

LATE FEES WAIVED ON WATER BILLS

To meet these difficult times, the Board of Water Commissioners has instituted new policies to support our consumers:

1. Check payments for water bills can be left at our drop box located at the driveway of our headquarters: 40 Langdon Road, Farmingdale, NY 11735.
2. All late fees will be waived for water bills with the following dates:

- February 28, 2020
- March 31, 2020
- April 30, 2020
- May 29, 2020
- June 29, 2020
- July 20, 2020

A Message from Superintendent Francis Koch, P.E.

Our world has changed almost overnight due to the coronavirus pandemic, and although the District offices are closed to the public, we are doing our part as essential service providers. Production, treatment and delivery of water directly to your tap has not changed. You are receiving the same plentiful water that meets the standards as always.

I am extremely proud of the team that makes this happen for you. Given the hazardous conditions, I can affirm that it has never been more difficult to be an essential services provider than it is today. I sincerely thank each District employee for doing his or her job from

home or from the workplace and for braving the dangers of this terrible pandemic on behalf of the welfare and health of the public.

Water conservation remains vitally important. I urge all consumers to help by being conservative with water usage and by strictly observing all regulations. If you have an emergency, call the District immediately at (516) 249-3330.

Our world may have changed, but we will get through this together.

- Francis Koch, P.E.



Keeping Water Flowing

New Water Main Projects Continue Throughout District



Construction at Briarwood Road

Maintenance to the District's distribution system is a necessity, and keeping up with 124 miles of water main certainly doesn't happen overnight. To put it into perspective, 124 miles is almost the length of Long Island... from Montauk to westernmost Brooklyn. It's also the distance from Los Angeles to San Diego!

As our five-year preventative maintenance plan continues, the District is happy to report that Briarwood Road is now complete, and we have received a \$2 million municipal grant from the Environmental Facilities Corporation (EFC) to help offset the development of two more miles of water main. Service Personnel have been hard at work these past few months and we anticipate our full schedule of maintenance to continue through the fall.

Capital Improvement Update

SFWD is constantly evolving and advancing the way water is delivered to consumers. Each season we provide updates on our developments at our facilities across our District. Here's the latest on some current projects:



Plant No. 4

Iron Removal at Plant No. 4

Iron is the most abundant element by mass on Earth. Found naturally in water, the EPA considers it a secondary contaminant, meaning it does not have a direct impact on health. Construction of the Iron Removal Facility at Plant No. 4, consisting of two horizontal pressure filters, is on schedule for midsummer completion. Once complete, all plant sites within the District will have iron removal treatment to help improve water quality.

Advanced Oxidation Treatment at Plant No. 3

To date, an MCL standard for 1,4-dioxane has not yet been established, yet this hasn't prevented SFWD from preparing for our future. Our Advanced Oxidation Process (AOP) pilot program at Plant No. 3 yielded success to treat this emerging contaminant, and our plans to build out the treatment facility are with the Nassau County Department of Health for approval. The District anticipates putting out construction bids as early as Summer 2020.



Plant No. 3

Water Conservation is a Must This Summer

As summer arrives and temperatures climb, so does water use. Consumers play an important role in conserving water and the District has identified many ways for you to control your irrigation systems and reduce waste.

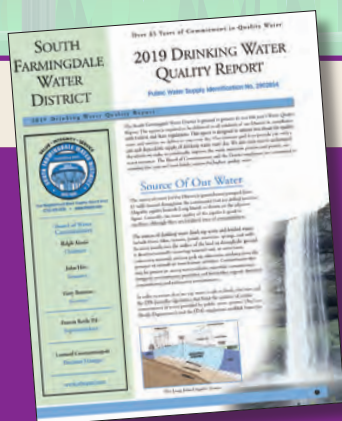
Here are some irrigation suggestions for you to follow at home:

- 💧 When you turn on automatic irrigation systems, check for leaks or broken sprinkler heads that waste water.
- 💧 Limit irrigation to 15 minutes per area/zone with a maximum watering of two hours per day, every other day. This will help save 20 percent on overall usage.
- 💧 Follow Nassau County's Ordinance:
 - ▶ **Odd-numbered homes to water only on odd-numbered days**
 - ▶ **Even and non-numbered homes to water only on even-numbered days**
- 💧 Watering is prohibited between the hours of 10 a.m. and 4 p.m.



With irrigation systems drawing the greatest demand for water, the District is relying on residents to take specific actions to save water and not waste it. Your role is vital in helping SFWD achieve our goal of reducing water usage by 15% during the peak pumping months of May through September.

For more water conservation tips and suggestions, please visit sfwater.com/conservation.



2019 DRINKING WATER QUALITY REPORT - NOW ONLINE!

In accordance with federal and state regulations, SFWD produces an Annual Drinking Water Quality Report. This in-depth report is available to the public and can be found on our website at sfwater.com/waterquality.

The report contains valuable information regarding water quality, treatment, sources, cost and more. We're happy to report that our water meets and exceeds all local, state and federal drinking water standards.

If you would like a hard copy mailed to your home, please call our office at: (516) 249-3330.



What We Believe

Our Mission To Our Community

South Farmingdale Water District has been providing an uninterrupted water supply for our consumers since 1931. As a commissioner-elected District, we endorse the principles of local control put forth by the Nassau Suffolk Water Commissioners' Association (NSWCA).

1. **We believe**...in a system of **local control** where communities elect the men and women they want to represent them, and who are directly accountable to the voters.
2. **We believe**...curtailing voting rights in any way sets a dangerous precedent and compromises the ability of local communities such as **South Farmingdale** to decide their own futures.
3. **We believe**...local control of the **South Farmingdale Water District** has earned the public trust, maintained an uninterrupted supply of potable drinking water even during Superstorm Sandy, and continually has been in compliance with all New York State and federal regulations.
4. **We believe**...local control keeps important capital, infrastructure and maintenance decisions hyperlocal within **our community**.
5. **We believe**...with local control, rapid response to **South Farmingdale** community concerns and water service issues will not be compromised, especially during emergencies.
6. **We believe**...those who have negatively impacted our **South Farmingdale Water District** and the Long Island environment should pay full costs and damages for remediation and restoration to all health and environmental standards.
7. **We believe**...our Long Island aquifer should be recognized as the invaluable sole source resource it is, and should be fully protected and actively managed to ensure a sustainable future for **all Long Islanders**.



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