

From the TAP

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A Publication of the South Farmingdale Water District
(516) 249-3330 / www.sfwater.com / Your Neighborhood Water District Does It Best!



IMPROVED BILLING SYSTEM

New Customer Bill: Same exceptional service with a new look... As you may have noticed with your last bill, the South Farmingdale Water District (SFWD) has unveiled a new bill layout, which was designed to make your billing information clearer and more user-friendly. Not only is the bill layout more streamlined, it also offers detailed insights into your water usage.

To see a sample bill and details of all its features, please visit our website and click on the Understanding Your Bill page.

New Online Customer Portal Experience: Our new, interactive customer portal has many enhanced options for our customers. Not only is it more visually appealing, but you can view and pay your bill online, anytime, and monitor your water usage more closely.

New Preference Options to Customize Your Notifications:

- Opt-in for emails or SMS text messaging
- Sign up for paperless billing
- Setup autopay

Important Notice:

Please register for a new account. If you previously had an online account with us, it is no longer in service.

SCAN HERE to register for your **MYACCOUNT** at our new Customer Portal.



Account number format should be entered as follows:

Existing Customers:
Enter 8-digit account number starting with a leading zero. Example: 01000123.

New Customers to the District:
Enter a 10-digit account number. Example: 1000123001.

A MESSAGE FROM THE CHAIRMAN



Ralph Atoria,
Chairman

Spring is in full swing, and there is much going on in the world of water at South Farmingdale, with many notable achievements.

We recently launched our new bill pay system and online portal making it easier and more convenient to pay your bill. There are many enhancements and

features, including ways for you to monitor your water usage. By making this a priority, we're not only protecting our environment – we're building a sustainable legacy for future generations. You can find many water conservation recommendations on our website at www.sfwater.com/conservation.

As state and federal standards evolve, we remain committed to securing a healthy future. By raising awareness and being transparent with consumers, we're addressing challenges head-on. Ultimately, we do this to ensure that consumers, including you and your families, have access to safe, reliable, quality water. Just recently, the United States Environmental Protection Agency (EPA) announced a national standard for PFOA and PFAS (perfluoroalkyl and polyfluoroalkyl substances) at 4 parts per trillion. Due to our proactive

approaches in safeguarding our water from these contaminants, the District is prepared to meet this new mandate.

Our Annual Drinking Water Quality Report, now available on our website, will reflect our dedication to always meeting or exceeding required standards from the local, state and federal branches of our government. We are proud of our water quality and the work we put in to seek alternative sources of funding to design, construct and maintain our treatment plants.

As part of my pledge as a re-elected commissioner, I, along with my fellow commissioners, will work together to represent our District at all turns. Earlier this year, I was elected President of the Nassau Suffolk Water Commissioners' Association (NSWCA). The NSWCA is dedicated to promoting environmental excellence as well as maintaining the highest standards of water quality and supply. I am honored to serve in this role and stand side by side with Water Commissioners John Hirt and Gary Brosnan within this dedicated association.

Enjoy the Summer!

Sincerely,

Ralph Atoria
Chairman of the Board

HELP US HELP YOU

SFWD Needs Your Help Verifying Lead and Copper Water Lines

The District is conducting an inventory of our service lines to comply with current EPA standards as they pertain to lead and copper material used in legacy lines. This mandate includes reviewing and inventorying public and private lines; therefore, your in-home water lines are part of this program.

SFWD is close to completion on the inventory of lead and copper lines in our area, yet we may need to verify the service material in your home...and we'll need your help.

SELF-CERTIFY AT YOUR HOME:

Visit our website to learn how you can identify the water service lines in your home.



Scan the QR Code

SPRING REMINDERS



BACKFLOW DEVICE TESTING

Backflow testing is critical to the protection of our public water supply. Every irrigation system installed in Nassau County must include a backflow device that gets tested annually. SFWD has been providing this service to its District residents free of charge since the requirement was mandated by Nassau County Department of Health since the early '90s.

The average test from a private backflow tester costs \$70. This provides a significant savings on a mandated regulation for our customers.

To schedule this free service, please call us today: (516) 249-3330.

2023 Annual Drinking Water Quality Report

NOW AVAILABLE ONLINE

www.sfwater.com/waterquality



Scan here to read our
Annual Water Quality Report



SFWD water meets or exceeds all local, state and federal regulations. Our report can be viewed by visiting: **sfwater.com/waterquality**. Printed copies are available at our main office. If you would like a copy mailed to your home, please call **(516) 249-3330**.

College Student in Our District Awarded Scholarship



Ms. Charlee Muller, a South Farmingdale resident and Manhattan College freshman, has received the 2024 Nicholas J. Bartilucci Manhattan College Scholarship from NSWCA. Given for excellence in the classroom, this annual scholarship is open to freshmen who live within a member-district of the Nassau Suffolk Water Commissioners' Association and are enrolled full-time in an engineering degree program at Manhattan College.

Ms. Muller is currently majoring in civil/environmental engineering and minoring in mathematics at the college. She hopes to be an environmental engineer. The South Farmingdale Water District Commissioners presented her a check for \$1,000 at the April NSWCA meeting. This is the second year in a row that the scholarship recipient has resided in the South Farmingdale Water District and is the third time in the last seven years.

(L-R) Massapequa Water District Commissioner Ray Averna, scholarship recipient Charlee Muller, and South Farmingdale Water District Commissioners Ralph Atoria, John Hirt and Gary Brosnan. Chairman Atoria is also President of the Nassau Suffolk Water Commissioners' Association.

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